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If you wish to contact Epical Solutions, LLC with a question or comment regarding this policy, contact us at info@epicalsolutions.com. In the event that you have a complaint or a dispute with regard to this policy, please read below for detailed information on who to contact and how.

Epical Solutions, LLC is committed to protecting your privacy. We believe that electronic security and customer privacy is necessary and therefore only use the personal information you provide to create a more personalized experience for you, as outlined below.

We may gather information about you provide during registration and use it only to provide you personalized services. Account information that you supply will only be used to process requested transactions or to contact you regarding a particular transaction. Epical Solutions, LLC may use purchasing information gathered through our site to generate aggregate reports to help determine how to improve our customers' experience. This data is anonymous and for internal purposes only. Epical Solutions, LLC will not disclose customer information to any outside organizations without prior consent of the customer, but may disclose user information to government and/or third parties if there is reason to believe the user is violating the terms and conditions of our company, or where otherwise required by law or by legal process.

The following may have access to the information collected on this site: Ourselves, and our agents acting on our behalf, who are contractually bound to keep individual and identifying information confidential. Delivery services may only use information supplied for completing your delivery.

We may also use your contact information to contact you about new products, features or special promotions. If you wish not to receive such communications, you may remove yourself from our list by sending us an email at info@epicalsolutions.com. You may also remove yourself from the mailing list by clicking on the unsubscribe link that is present in all promotional emails that we send to our customers.

We may use cookies to provide you with the best possible shopping experience.

Epical Solutions, LLC collects information through our site for the following purposes: The information is used to identify you while you shop, so that we can keep the items you have chosen in a 'shopping cart'. Performance data from your session may be used to improve the hardware and software used to provide this service. Data collected may be used to help us determine what additional features would be of benefit to you on this site. We may tailor the site experience specifically to you based on your current and past activities, which may include offering you products similar to those previously purchased or purchased by others. We may use information about you to tailor the site experience of another user that is similar to you, but without disclosing your identity or specific private information. We may use the contact information to contact you by postal mail or email to market products or services unless you specifically request otherwise. Epical Solutions, LLC uses security measures on our site in order to protect from the loss, misuse and alteration of information under our control.